

Welcome to our dental practice.

Please take a few moments to review the following information to prepare for your visit.

# Location

Our office is located on the corner of Main Steet East & Spruce Street. Our parking lot can be accessed from Spruce Street South.

## Appointments

When an appointment is scheduled for you in our office, that time is exclusively reserved for you. If you can no longer keep your appointment, a <u>minimum</u> of 2 business days notice to change your appointment is required. We do understand that emergencies can happen. For your convenience we offer text and email appointment reminders.

### Insurance

If you have dental insurance our team will submit estimates & claims on your behalf and will work with you to help you understand and optimize your benefits. Every insurance plan is different and it is not possible for us to know the specifics of each plan. Please familiarize yourself with your insurance plan details (frequencies, maximums, copays). If you did not provide your insurance details during your initial call, please bring your insurance information to your first appointment.

### Payment

Payment is due in full at the time of service unless other arrangements have been made. For your convenience, cash, debit, eTransfer, Visa and MasterCard are accepted. If you have dental insurance, claims will be submitted to your insurance by our office to ensure prompt reimbursement to you.

### **Payment Plans**

For extensive and orthodontic treatment plans, payment arrangements can be made in advance of your treatment. We realize everyone's financial situation is different, so we strive to provide a variety of interest free payment options to help you receive the dental care you need and deserve. Financing is also available OAC.

### **Fee for Service**

Our fees are charged in accordance with the Ontario Dental Association fee guide which is updated annually and reflects the costs associated in the average dental practice in Ontario.

### Sterility & Safety

Our practice follows regulated guidelines to ensure sterilization processes are thorough and effective. Our equipment has been purchased with consideration for cleanliness and prevention of disease transmission. We have continued with additional safety measures implemented during the pandemic.

### **Services Offered**

Cosmetic Dentistry including Crowns, Bridges, Veneers & Whitening. Dental Implants. Oral Surgery (including wisdom teeth removal). Dentures. Comprehensive Hygiene Care & Therapy. Sedation Dentistry. Digital Radiography & Impressions. Developing Smiles Orthodontic Program. Orthodontics & Clear Aligner Therapy (Invisalign & SureSmile).



Please contact us by phone or email should you have any questions. We look forward to meeting you at your appointment!



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